

200 Innovation Way HQ Akron, OH 44316

## **WARRANTY**

All Goodyear brand tires are warranted against defects in materials and workmanship for a period of 5 years from the date of manufacture.

Goodyear's technical department and/or Goodyear Certified Analyst will review the tire filed for claim and if accepted, the customer is entitled to a discount on the value of the new tire they wish to purchase. If you do not purchase a new GOODYEAR tire, the discount does not apply. The amount of money in the discount will be determined based on the current purchase price of the same tire type or equivalent. This will be proportional to the remaining depth of the claimed tire.

## **CONDITIONS**

1. Visit the Goodyear Authorized Distributor with this certificate, present the tire in question, provide the data required to fill out the claim form.
2. For new vehicle tires (original equipment), present the documents that prove ownership of the vehicle, as well as the respective tire.

## **EXCLUSIONS AND / OR EXCEPTIONS**

1. This warranty does not apply to tires that have had any material added after leaving the factory and purchased by the customer, such as sealants or any other substance, as well as those tires that show damage or irregular wear caused by:
  - A. Punctures, cuts, lumps and cracks caused by impact
  - B. Shock, fire or malicious intent (fraud).
  - C. Incorrect pressure, overload, high speed, improper use, mistreatment, negligence, racing use, chain damage, bad assembly and disassembly.
  - D. Abnormal mechanical conditions of the vehicle.
  - E. Any tire intentionally altered after leaving the factory and already purchased by the customer to change its appearance.
  - F. Inadequate marking procedure in the area of the rim established for it.
  - G. Mounting on inappropriate rims.
  - H. Tires with working depth less than 2/32 "(1.6mm).

This warranty is applicable throughout the Central American area, the Dominican Republic, Belize and Panama.